Harry Chapin Food Bank
OF SOUTHWEST FLORIDA
2016 - 2017 ANNUAL REPORT
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th></th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Letter from the CEO</td>
<td>15 Glades County</td>
</tr>
<tr>
<td>2</td>
<td>Our Mission</td>
<td>16 Hendry County</td>
</tr>
<tr>
<td>3</td>
<td>Our Vision</td>
<td>17 Lee County</td>
</tr>
<tr>
<td>4</td>
<td>Why We Are Needed</td>
<td>19 Mobile Pantries</td>
</tr>
<tr>
<td>5</td>
<td>What We Do</td>
<td>20 Edgar</td>
</tr>
<tr>
<td>6</td>
<td>Whom We Serve</td>
<td>21 Funding</td>
</tr>
<tr>
<td>7</td>
<td>Faith’s Story</td>
<td>22 Helping Hungry Seniors</td>
</tr>
<tr>
<td>8</td>
<td>Hunger In Southwest Florida</td>
<td>23 Care &amp; Share</td>
</tr>
<tr>
<td>9</td>
<td>Difficult Choices</td>
<td>24 How Your Donations Are Used</td>
</tr>
<tr>
<td>10</td>
<td>Where Our Food Comes From</td>
<td>25 Volunteer</td>
</tr>
<tr>
<td>11</td>
<td>Service Highlights</td>
<td>26 Ways You Can Give</td>
</tr>
<tr>
<td>12</td>
<td>Partner Agencies</td>
<td>27 Year In Review</td>
</tr>
<tr>
<td>13</td>
<td>Charlotte County</td>
<td>28 Our Impact</td>
</tr>
<tr>
<td>14</td>
<td>Collier County</td>
<td>29 Board of Directors</td>
</tr>
<tr>
<td>15</td>
<td>Glades County</td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Hendry County</td>
<td></td>
</tr>
<tr>
<td>17</td>
<td>Lee County</td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>Mobile Pantries</td>
<td></td>
</tr>
<tr>
<td>20</td>
<td>Edgar</td>
<td></td>
</tr>
<tr>
<td>21</td>
<td>Funding</td>
<td></td>
</tr>
<tr>
<td>22</td>
<td>Helping Hungry Seniors</td>
<td></td>
</tr>
<tr>
<td>23</td>
<td>Care &amp; Share</td>
<td></td>
</tr>
<tr>
<td>24</td>
<td>How Your Donations Are Used</td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>Volunteer</td>
<td></td>
</tr>
<tr>
<td>26</td>
<td>Ways You Can Give</td>
<td></td>
</tr>
<tr>
<td>27</td>
<td>Year In Review</td>
<td></td>
</tr>
<tr>
<td>28</td>
<td>Our Impact</td>
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</tr>
<tr>
<td>29</td>
<td>Board of Directors</td>
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</tr>
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</table>
Dear Friends,

It’s hard to believe it has been a year since I wrote my last President’s Letter. It has been a dramatic and eventful time.

This year, the Harry Chapin Food Bank adopted our new Mission and Vision:

**Mission**
To lead our community in the fight to end hunger

**Vision**
That no one has to go hungry in our community

These are simple, but powerful words. They embody a serious responsibility, and we are determined to live up to them. Accordingly, we are working hard to expand our services and feed everyone in our community who needs assistance. We have made many changes. We have launched our new Care & Share: Senior Feeding Campaign. We have expanded the Commodity Supplemental Food Program for seniors in Hendry and Glades counties. We have added multiple new locations to our Fulfill mobile pantry program. We have added school pantries in several school systems.

At the same time, we want to be sure to honor what makes the Harry Chapin Food Bank and its legacy so important. We all recognize the strength of the Harry Chapin Food Bank. It is the hub of the largest hunger relief network in Southwest Florida. Our work in rescuing food and using it to feed hungry individuals is indispensable. The results are undeniable: 97% of the money we raise is returned to the community in the form of food or programs, and every $1 we raise results in $8 worth of food to feed those who are hungry.

Our role is very important. One in seven of our neighbors in Charlotte, Collier, Glades, Hendry, and Lee counties experienced hunger last year. Along with our network of more than 150 agencies, we provided 22.3 million pounds of food to feed hungry people, mostly working families experiencing a tough stretch, and also veterans and seniors. Taking care of them is not only the right thing to do, it’s critically important for the health of our community.

Last year, I was new here. In the past year, I have learned so much about my new Southwest Florida community. Everywhere I have gone, I have experienced the warmth (literal and figurative!), friendliness, and community spirit that make this area so wonderful. I am so glad to be here.

This Annual Report covers our fiscal year, which ended in June 2017. Even so, we now know that we were destined to be visited by Hurricane Irma. Our work over the prior year prepared us to respond, which we did with energy and determination. We will tell that story in more detail in next year’s Annual Report.

Looking forward to 2018, we will apply all our energy to fulfilling our mission and ensuring that we feed as many of our neighbors as we can. It is wonderful to know that we can count on your support!

Sincerely,

Richard LeBer
President & CEO

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**LETTER FROM THE PRESIDENT AND CEO**

Annual Report 2016-2017 | 1
Our mission is to lead our community in the fight to end hunger.
Our vision is that no one has to go hungry in our community.
One in seven Southwest Floridians struggles with hunger, including one in four children.

You may not realize it, but you probably know someone who quietly goes hungry. She is the single parent who works in your office but skips dinner so her children can eat. He is the tired little boy who sits next to your child at school and struggles to pay attention in class. They are your elderly neighbors who forgo groceries to pay for their medicine.

Nearly 160,000 people in Southwest Florida are food insecure, which means they may not know where their next meal is coming from, according to Map the Meal Gap 2017. This is an annual study by Feeding America, the Harry Chapin Food Bank’s national affiliate and the largest food bank network in the country. Of that number, 50,540 are children.

This is the challenge we face every day: to help our clients have reliable access to enough food so they can lead a healthy life.

What is Food Insecurity?

Food insecurity describes a household’s inability to provide enough food for every person to live an active, healthy life. Food insecurity is one way we can measure and assess the risk of hunger. In the United States currently, 1 in 8 people struggles with hunger. A household that is food insecure may have to make trade-offs between important basic needs, such as paying for housing and purchasing nutritionally adequate foods.
The Harry Chapin Food Bank leads the largest hunger relief network in Southwest Florida. We distribute food to those in need through more than 150 nonprofit agencies in Charlotte, Collier, Glades, Hendry, and Lee counties.

We rescue food that would otherwise go to waste and provide it to our partner agencies, which operate pantries, soup kitchens and programs for children, seniors, and veterans, among other initiatives. We also serve clients directly through our mobile pantry program, called Fulfill.

The Harry Chapin Food Bank and its partner agencies feed about 28,000 people per week. In FY 2016-2017, the Harry Chapin Food Bank distributed 22.3 million pounds of food. That’s the equivalent of 18.6 million meals, with a value of $37.3 million.

Angela

Our clients are people like Angela, who endured a series of difficult life events that culminated in her being laid off from her job. Angela spent several weeks living on peanut butter and crackers and dropped three clothing sizes. Now she’s a food bank client in Bonita Springs and has a part-time job at a hair salon. “Thank God for programs like this - it’s keeping me sane,” she said. “I never ever thought this was going to be my life now. But you never know.”
Aside from children, working-poor families, and seniors, the Harry Chapin Food Bank also serves veterans, homeless and disabled individuals, abused women and children, and others.

Often, hunger results from trying to make ends meet in the face of life emergencies. Our clients may have just lost a job or may be underemployed. They may have had an accident. They may be battling illness, struggling on a fixed income, or dealing with the death of a loved one.

They also include families, like Janine and her three children, who attended a mobile pantry held by the Harry Chapin Food Bank at a Fort Myers elementary school. “It’s a really big help to us,” she said. “If we didn’t have it, there would be a night the kids don’t get to eat. I thank God for this.”
Faith wore a T-shirt with the words “It is what it is” at a recent Harry Chapin Food Bank mobile pantry held in Naples.

The food she receives means she can put more money toward paying bills and helps her cope in the wake of a family tragedy. “My daughter-in-law died,” she said. Now she takes care of her son and two teenage grandchildren.
There are **159,530 people in Southwest Florida who are food insecure**, according to Map the Meal Gap 2017, an annual study by Feeding America, the Harry Chapin Food Bank’s national affiliate and the largest food bank network in the country. Of that number, **50,540** are children.

**Did you know?**

About two-thirds of public school children in Southwest Florida are eligible for or receive free or reduced-price meals from their school because of their families’ low income.

*At least once in a 12-month period. Data Source: Hunger in America 2014.
The Harry Chapin Food Bank and its partner agencies serve clients who have to make difficult choices. According to Hunger in America 2014, the most recent study conducted by Feeding America, **many have to choose between food and other expenses.**

According to Hunger in America 2014:
- At least 80% choose between food & utilities
- At least 75% choose between food & medical care
- At least 73% choose between food & transportation
- At least 72% choose between food & housing
- At least 39% have household members with no health insurance
- At least 28% had at least one person employed in household
- At least 19% have experienced a foreclosure or eviction
- At least 7% reside in temporary housing

*At least once in a 12-month period. Data Source: Hunger in America 2014.

**Amanda**

“Money is tight,” said Amanda, who lives in Alva. She drove all the way to a mobile pantry in Bonita Springs to help feed the family. Her two daughters (left) came along in their little red wagon.
The Harry Chapin Food Bank rescues food that would otherwise go to waste.

Most of the food is donated by:

- Local retailers, including Publix, Walmart, Target, and Aldi
- Growers in Southwest Florida, other regions in the state, nationally and sometimes internationally
- Manufacturers and wholesalers
- Community food drives
- Feeding Florida, the state association of food banks
- Feeding America, our national affiliate and the largest food bank network in the country.

The government also supplies food through the Emergency Food and Shelter Program (EFSP), The Emergency Food Assistance Program (TEFAP), and the Commodity Supplemental Food Program (CSFP).

A small amount of food is also purchased.
Our overall food distribution increased by about **1.7 million pounds** in FY 2016 - 2017 compared to the previous fiscal year.

Valued at **$37.3 million**, this food equals **18.6 million meals** for people in need.

The amount of fresh produce that the Harry Chapin Food Bank distributes has increased **37.5 percent over the past five years**, from 4.8 million to 6.6 million pounds.

### Food Distribution in All Counties
(Fiscal Years 2013 - 2017)

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<td>Fresh Produce</td>
<td>4.8</td>
<td>6</td>
<td>6.5</td>
<td>6.4</td>
<td>6.6</td>
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<tr>
<td>Total Food</td>
<td>16.6</td>
<td>18.7</td>
<td>18.4</td>
<td>20.6</td>
<td>22.3</td>
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<td>Other Areas (USDA)</td>
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<td>0.6</td>
<td>0.6</td>
<td>0.4</td>
<td>0.6</td>
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* The Harry Chapin Food Bank administers the USDA commodities program for sister food banks in five other counties.
As the largest hunger-relief network in Southwest Florida, the Harry Chapin Food Bank distributes food to more than 150 nonprofit partner agencies in Charlotte, Collier, Glades, Hendry, and Lee counties. These partner agencies serve about 28,000 people a week.

Partner agencies offer these programs:

- Backpack
- Children (Youth)
- Day Program
- Group Home
- Multi-service
- Other (Senior, Rehab, Home, etc.)
- Pantry
- Mobile Pantry
- Pet
- Shelter
- School (or After School)
- Soup Kitchen
Charlotte County Partner Agencies

- Baker Center School Pantry
- C.H.A.P.S., Inc./C.H.A.P.S. Food & Hygiene Pantry
- Charlotte County Homeless Coalition
- Charlotte Towers: Presbyterian Homes of Charlotte
- Community Resource Center, Inc.
- Discipleship Driven Ministries, Inc.
- Ebenezer Food Pantry
- Edgewater United Methodist Church
- Englewood East Church of Christ
- First Baptist Church/Horn of Plenty First
- First Macedonia
- First Presbyterian Church-Port Charlotte
- Friendship United Methodist Church
- God’s Precious Gifts, Inc.
- Grove City Manor
- Holy Trinity Lutheran Church
- Jesus Loves You Ministry, Inc.
- Octagon Wildlife Sanctuary
- Saint Francis Assisi
- St. Vincent de Paul - Port Charlotte
- St. Vincent de Paul - Punta Gorda
- St. Vincent de Paul - Saint Maximilian
- Seventh-day Adventist Community Services
- Trinity United Methodist Church
Collier County Partner Agencies

- Allen Chapel AMEC/ Lillian's Kitchen Feeding Program
- Amigos Center
- Bethel Assembly of God
- Cypress Run Apartments
- David Lawrence Center
- Everglades Community Church
- Family Church of Marco
- Family Resource Center/Catholic Charities Collier
- First Christian Church of Naples - Disciples of Christ
- First United Methodist Church of Immokalee, Inc.
- Goodlette Arms Apartments
- Guadalupe Social Services
- Jewish Family & Community Services of Southwest Florida
- Meals of Hope – Golden Gate Senior Center
- Meals of Hope – Greater Naples YMCA
- Meals of Hope – Lely Presbyterian
- Mision Peniel - Peace River Presbytery
- N. Naples United Methodist at Parkside Elementary
- NAMI of Collier County
- NCEF Mike Davis Elementary School Pantry
- New Hope Ministries
- Noah's Ark
- Noah's Landing Apartments
- The Roberts Center
- Saint Matthew's House
- Shy Wolf Sanctuary
- Society of Saint Vincent de Paul - Naples
- The Salvation Army Social Services - Naples & Immokalee
- Tree of Life Church
- Youth Haven

Food Distribution in Collier County (Fiscal Years 2013 - 2017)

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<tr>
<td>Fresh Produce</td>
<td>.74</td>
<td>1.1</td>
<td>1.4</td>
<td>1.6</td>
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<tr>
<td>Total Food</td>
<td>2.4</td>
<td>2.9</td>
<td>3.2</td>
<td>4.2</td>
<td>4.8</td>
</tr>
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</table>

Millions of Pounds

- Pet
- Shelter
- School
- Soup Kitchen
- Day Program
- Multi-service
- Other
- Pantry
- Mobile Pantry
- Soup Kitchen
Food Distribution in Glades County
(Fiscal Years 2013 - 2017)

Glades County Partner Agencies
- Hope Connections Moore Haven
- Ortona Community Association
- Point of Light Fellowship
- St. Joseph the Worker
- Backpack
- Other (Senior, Rehab, Home, etc.)
- Pantry
Food Distribution in Hendry County
(Fiscal Years 2013 - 2017)

Hendry County Partner Agencies

- Catholic Charities of Hendry/Glades
- Clewiston Seventh-day Adventist Church
- Compassion Avenue, Inc.
- Feeding with Hope (formerly Iglesia Nueva TV)
- Harlem Garden Apartments
- Hope Connections Clewiston
- Hope Connections LaBelle
- Iglesia Bautista Nuevo Testamento
- Justin’s Place (Saint Matthew’s House)
- The Salvation Army Service Unit of Clewiston
- The Salvation Army Service Unit of LaBelle
- Serving with Love Ministries
Food Distribution in Lee County
(Fiscal Years 2013 - 2017)

Millions of Pounds

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<tr>
<th>Year</th>
<th>Total Food</th>
<th>Fresh Produce</th>
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<td>2012-13</td>
<td>11.1</td>
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<td>2013-14</td>
<td>12.5</td>
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<td>2014-15</td>
<td>11.8</td>
<td>4.1</td>
</tr>
<tr>
<td>2015-16</td>
<td>11.3</td>
<td>3.3</td>
</tr>
<tr>
<td>2016-17</td>
<td>11</td>
<td>3.3</td>
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Louise

"I’m on a fixed income. After you pay your bills, sometimes you don’t have anything left."
### Lee County Partner Agencies

- Adventist Community Service Cape Coral
- AFCAAM After School Program
- AIDS Healthcare Foundation and Disease Management
- All Souls Episcopal Pantry
- Alva United Methodist Church Food Pantry
- American Legion Post 38
- Animal Refuge Center, Inc.
- Beacon of Hope
- Bonair Towers - HACFM
- Bonita Springs Assistance Office, Inc.
- Broadway Church of God
- Cape Coral Caring Center
- Carl-Con Group Home
- Catholic Charities of Fort Myers: Elizabeth Kay Galeana Center
- Charleston Park Neighborhood Association
- Children’s Advocacy Center
- Christian Faith Fellowship Church
- Community Cooperative
- Coronado High School
- Daniels Road Baptist Church
- Dunbar Middle School/Food For Thought
- EBEN-EBEZ Baptist Church
- F.I.S.H. of Sanibel
- Faith Fellowship Food Pantry
- Faith Presbyterian Church/We Care
- First Assembly Cornerstone
- First Assembly Ministries
- First Baptist Church of Fort Myers Beach
- First Community Congregational Church
- Florida Gulf Coast University Campus Food Pantry
- Fort Myers Christian Center
- Fort Myers Presbyterian Community, Inc.
- Fort Myers Rescue Mission
- Fort Myers Seventh-day Adventist Church
- Fort Myers Shores Seventh-day Adventist Church
- Fort Myers Spanish Seventh-day Adventist Church
- Freedom House of Fort Myers
- Gladiolus Food Pantry
- Grace United Methodist Church
- Habitat for Humanity of Lee County, Inc.
- Harns Marsh Elementary
- Harvest Field Church
- Helping Paws Animal Sanctuary
- Hope Club House
- House of Prayer IV
- Human Trafficking Awareness Partnerships, Inc.
- Iglesia de Dios John 3:16
- Integrity Church
- Interfaith Charities of South Lee
- Jeff Henry Food Pantry
- Jesus the Worker Church
- Jewish Federation
- Lee County 4-H
- Lehigh Community Services
- Lehigh Seventh-day Adventist Church
- Liberty Youth Ranch
- Lifeline Family Center
- McGregor Baptist Pantry
- Ministerio Internacional La Gran Comision
- Morningstar Baptist Church
- Nature’s Cove, Inc.
- New Life Assembly of God Pantry
- North Nicholas High School
- Our Mother’s Home
- Page Park Improvement Association
- Palm Harbor Apartments/ Palmetto Church of God
- Pine Island Food Pantry
- Pine Island Methodist Church
- Pine Manor Improvement Association
- Presbyterian Homes – Lehigh Acres
- Redeemer Haitian Baptist Church of Fort Myers
- Renaissance Preserve – HACFM
- Royal Palm Tower Apartments – HACFM
- Salus Care/Vince Smith Center
- Senior Friendship Center
- Society of Saint Vincent de Paul - Grand Avenue
- Society of Saint Vincent de Paul - Our Lady of Light
- Source of Light – Boys
- Source of Light – Girls
- South Fort Myers Food Pantry Coalition
- St. John XXIII Catholic Church/Villas
- St. Mark Coptic Orthodox Church
- St. Martin de Porres Outreach Community Ministry
- St. Vincent de Paul Church
- St. Vincent de Paul Church - Manatee Elementary
- St. Vincent de Paul Church - Tortuga Preserve Elementary
- Suncoast Neighborhood Taskforce, Inc.
- Teen Challenge Southwest Florida
- The Heights Foundation
- The Salvation Army - Bonita Springs
- The Salvation Army Social Services - Fort Myers
- Tice United Methodist Pantry
- Vineyard Community Church - Cape Coral
- We Care Outreach Center, Inc./Healthy Choice Ministry
- Word of Life/ New Life Dream Center
MOBILE PANTRIES

The mobile pantry program continues to be one of the most efficient ways for the Food Bank to distribute fresh, nutritious food directly to clients, many of whom do not have access to grocery stores due to location or lack of transportation.

All told, clients received 1,684,395 pounds of food, or 1,403,663 meals, through 512 mobile pantries and produce deliveries at 97 locations. Many mobile pantries are funded by grants from generous donors including Publix Supermarkets Charities; the CarMax Foundation; Cape Coral Community Foundation; the Naples Children & Education Foundation (NCEF), founders of the Naples Winter Wine Festival; the Kraft-Heinz Foundation; Community Foundation of Collier County; and Feeding America’s Red Nose Day Campaign.

Clients receive 35 to 40 pounds of fresh produce, meat, and bread, along with a variety of canned and dry goods such as peanut butter, beans, rice, juice, cereal, and fruit.

A single mobile pantry can distribute food to as many as 250 households.
Edgar, 18, was at a mobile pantry in Naples with his mother, Rosa, two brothers and a sister. The food the family received from the mobile pantry “benefits us a lot,” Edgar said. “It might give us some things here that we might not be able to buy at the store.”

When his dad goes grocery shopping, he buys necessities like laundry detergent, Edgar said. “This (mobile pantry) gives you some extras.” Edgar plans to attend a local college as a business major. “I plan to get my general contracting license, own my own business, and work for myself,” he said.
### FUNDING

#### REVENUE
- Food Contributions: $35,351,038
- Government Programs: $550,924
- Grants and Donations: $3,606,302
- United Way: $225,380
- Special Events and Fundraising: $1,239,972
- Programs: $619,859
- Other: $47,778

**TOTAL**: $41,641,253

#### EXPENSES
- Program Services: $39,963,990
- Supporting Services: $1,149,476

**TOTAL**: $41,113,466

| Increase (decrease) in net assets | $527,787 |
| NET ASSETS, beginning of year | $6,068,776 |
| NET ASSETS, end of year | $6,596,563 |

GuideStar is a public charity that collects, organizes, and presents information about every single IRS-registered nonprofit organization. GuideStar is the world’s largest source of information on nonprofit organizations.
Senior hunger is a hidden issue in Southwest Florida. Many seniors “make do” with a meager food budget or have to decide whether to purchase medicine or food on a regular basis. Seniors who do not get the nutrition they need are at a higher risk of health problems and chronic diseases such as diabetes, high blood pressure, heart disease, and decreased resistance to infections.

The Harry Chapin Food Bank operates two senior programs: the Commodity Supplemen
tal Food Program (CSFP) and Care & Share: Senior Feeding Campaign. CSFP is a government program that provides nutritious food to eligible low-income seniors 60 years of age or older. Food boxes are distributed once a month in Glades and Hendry counties.

HELPING HUNGRY SENIORS

Our CSFP clients include people like Duke, who came to Southwest Florida from Barbados more than 40 years ago. Now retired from working in the citrus industry and living in LaBelle, he relies on the CSFP senior food program to get by. He also delivers CSFP to seven other people who can’t get to the once-monthly distribution at Hope Connections in LaBelle. “People don’t have transportation,” he said.
Care & Share: Senior Feeding Campaign:
The Harry Chapin Food Bank launched this new $1.1 million program in the summer of 2017. The program is aimed at supplementing the diets of 2,200 low-income, hungry seniors in Charlotte, Collier, and Lee counties with nutritious, easy-to-prepare food.

Seniors receive kits containing canned fruits and vegetables, protein, grains, cereal, and other food each month. When possible, the Food Bank provides fresh produce with these kits.

Elaine is one of our Care & Share clients in Bonita Springs. Elaine is twice widowed. Her last job was office manager at a medical supplies store.

Now she is retired and living on widow’s benefits.

“Things are getting tough,” she said. “I try to stretch my money as far as I can. I don’t buy extras of anything.

I don’t have credit cards. I have my mortgage, my insurances. That’s about all I can pay for.”

Elaine said getting supplemental food each month helps her survive, adding, “It helps a lot just by having extras like this. Like fruit ... I really can’t afford to buy fresh fruit.”
For eight consecutive years, Charity Navigator has given the Harry Chapin Food Bank 4 stars—the watchdog group’s highest rating—for cost-effectiveness and efficiency. Only 2% of the organizations that Charity Navigator evaluates nationwide have received a 4-star rating for eight consecutive years.

Our food-rescue model allows us to turn every $1 of funding into $8 worth of food for our clients.

This exceptional designation from Charity Navigator sets Harry Chapin Food Bank of Southwest Florida apart from its peers and demonstrates to the public its trustworthiness."

– Michael Thatcher, Charity Navigator president and CEO
Volunteers are vital to the success of our programs. Consider how they invested their time and talents in fiscal year 2016 - 2017:

About **6,100 volunteers** collectively provided almost **40,400 hours** of their time.

Their time equated to **$975,000 of in-kind service**.

(Independent Sector values volunteer hours at $24.14 per hour nationally.)

For more information about volunteering:
Visit: harrychapinfoodbank.org/donate/volunteer
Or contact: (239) 334-7007
WAYS YOU CAN GIVE

Why Harry Chapin Food Bank?

• 97% of our budget is used to provide food and programs to serve our community.
• We can turn $1 into $8 worth of food value because of our relationships with growers, distributors, retail stores, food producers, and the help of our community.

• Donate online safely and securely by using a credit card - donate.harrychapinfoodbank.org
• You can mail or deliver your donation to:

Fort Myers Distribution Center: Collier County Center:
3760 Fowler Street 3940 Prospect Ave., #101
Fort Myers, FL 33901 Naples, FL 34104

• Become a monthly giving donor
• Give a gift in honor or in memory of family or friends
To make a gift or for more information, contact:
Kelli King, major gifts officer, at (239) 334-7007 ext. 202
Miriam Pereira, development director, at (239) 334-7007 ext. 127

Left: Mariah, age 8, sent along a handwritten note with her food donation. Right: Little Addison, age 3, gave a $50 check to the Harry Chapin Food Bank recently instead of asking for birthday presents.
Family Volunteer Day
Our first Family Volunteer Day on June 10 brought in 36 adults and children who packed 6,000 pounds of potatoes, created 97 cards for clients and designed and colored 73 bags for our senior feeding program.

Hunger Summit
At our annual Summit on May 9, representatives of our 150 partner agencies came together to talk about current challenges in fighting hunger.

Joyce Jacobs Retires
Often called the face of the Harry Chapin Food Bank, Joyce Jacobs retired as associate director at the end of June, after nearly 25 years of service.

NALC Food Drive
The 25th annual National Letter Carriers Food Drive collected a total of 300,305 pounds of food in Lee County. That's a 1.7% increase over the 2016 total.

Taste of Boca Grande
The 15th annual event on Feb. 6, 2017 raised $56,500

WINK News Feeds Families Hunger Walk
The 2017 Hunger Walk, held on Jan. 21, raised $325,000
The Harry Chapin Food Bank is a member of Feeding America, a nationwide network of more than 200 food banks that feed more than 46 million people through food pantries, soup kitchens, shelters, and other community-based agencies.

• Distributed 22.3 million pounds of food in five counties
• Distributed 6.6 million pounds of produce
• 6,100 people volunteered
• Volunteers provided more than 40,000 hours or service
• Charity Navigator 4-star charity for eight consecutive years
• 97% of all donations go to programs and services
• 1,684,395 pounds of food distributed through our mobile pantry program
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*As of October 2017
Harry Chapin Food Bank
OF SOUTHWEST FLORIDA

Leading our community in the fight to end hunger.

harrychapinfoodbank.org

VOLUNTEER  ADVOCATE  DONATE